## The Future of Online Enforcement – Getting ahead of Today's Counterfeiting Challenges

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## Overview: The Future of Online Enforcement – Getting Ahead of Today's Counterfeiting Challenges

Three key questions to designed highlight how companies and organizations are dealing with ever-changing counterfeiting threats online, in ecommerce and social media, and beyond.

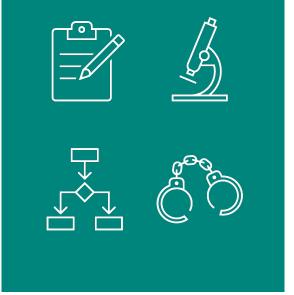
- (1) "What is your company or organization doing now to address the online distribution of counterfeits impacting your customers or stakeholders?"
- (2) "Given the continued growth and reach of e-commerce and social media platforms, what are the big opportunities and challenges you see in dealing with evolving online counterfeit threats in your industry (or field)?"
- (3) "What specific tools, tactics, resources and new features (for our platform and software providers) do you recommend using to improve online anticounterfeiting and brand protection efforts?"



## Merck's Product Integrity Strategy



Investigations and Enforcement

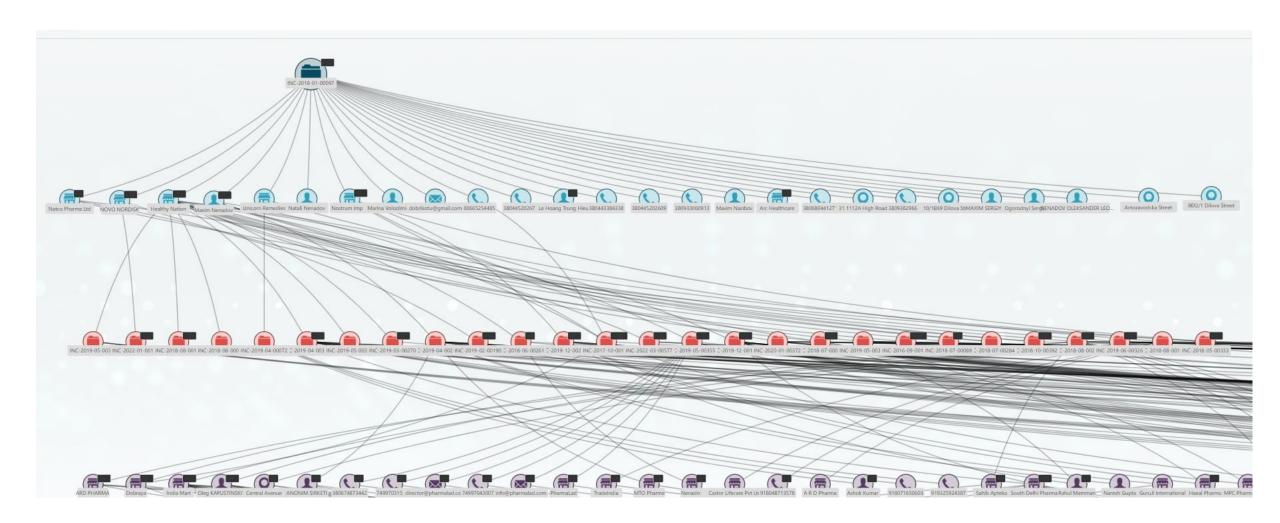


Raise Public and Stakeholder Awareness



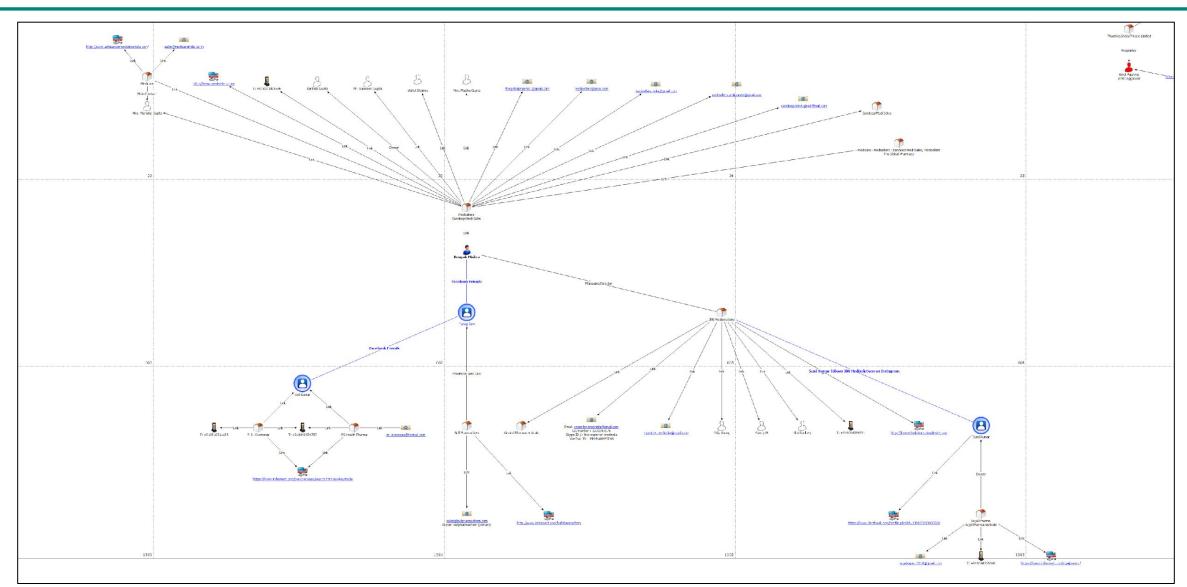


## Intelligence Collection and Link Analysis

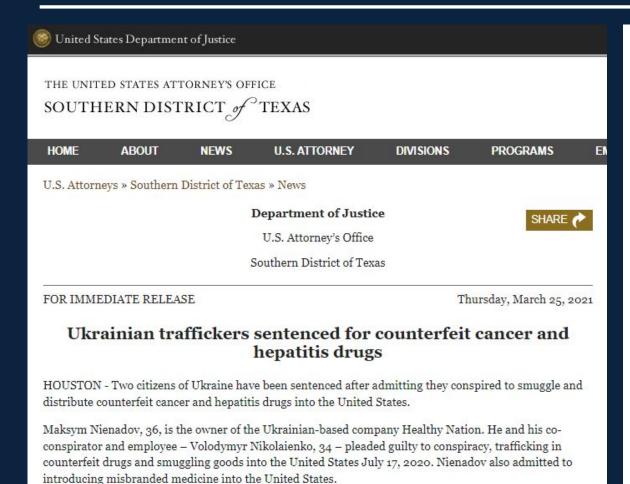




## High-Value Target Assessment



### Investigation and Enforcement



https://www.justice.gov/usao-sdtx/pr/ukrainian-traffickers-sentenced-counterfeit-cancer-and-he patitis-drugs

## Counterfeit Keytruda traffickers sentenced in US



Two Ukrainian nationals have been sentenced to prison terms in the US for trafficking and smuggling counterfeit cancer and hepatitis medicines into the US, including fakes of Merck & Co's big-selling cancer immunotherapy Keytruda.

Phil Taylor

26-Mar-2021









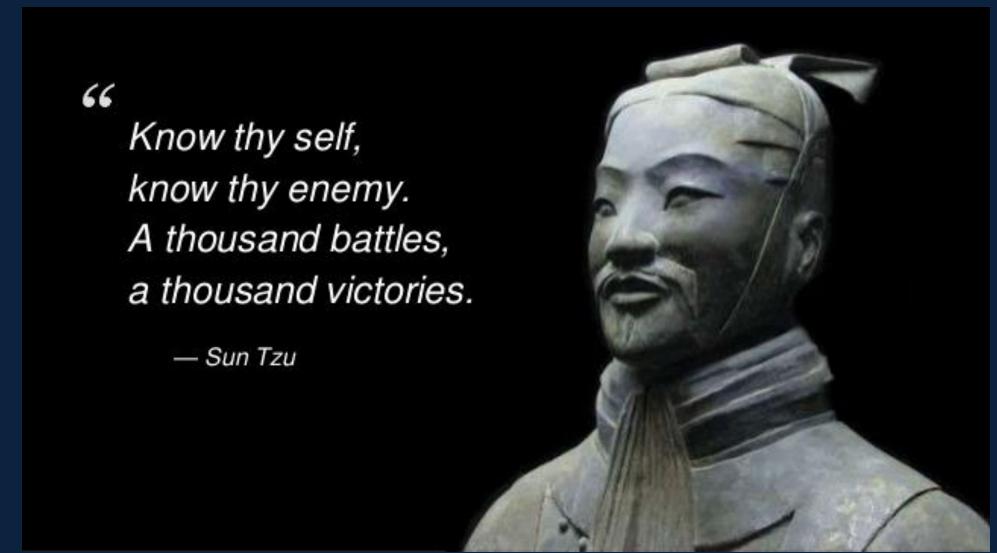
#### Related articles:

- Two US doctors 'admit dealing in unapproved cancer drugs'
- Fake, stolen medicines operation busted in Poland
- Ukrainians admit selling fakes of Merck's Keytruda in US
- Arrests made after

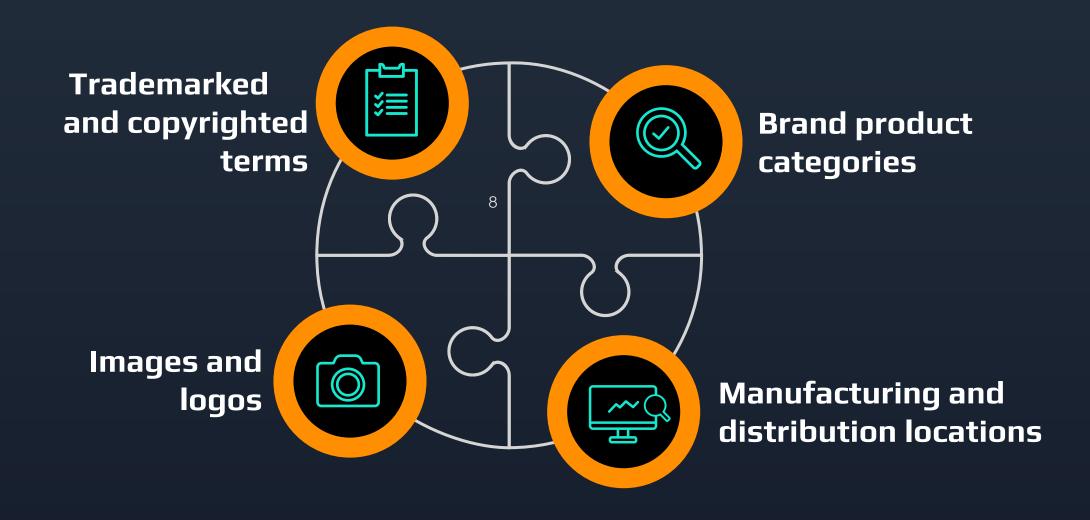
https://www.securingindustry.com/pharmaceuticals/counterfeit-keytruda-traffickers-sentenced-in-us/s40/a 13241/#.YT6SzZ1KiUk



## Adversarial Risk Analysis



## Inputs into Automated Brand Protection



## How Amazon uses Machine Learning to protect Brands

#### **Logo Detection**

Identifying a logo with a trademark on an image of a product





#### **Size and location**





#### **Surface Textures**



#### **Training the Model**

- 1 million catalog images
- 300K images with a Logo
- Multiple human annotators
- Collected logo samples
- 1500+ images per second



#### **Challenges**

As we've improved our detection of image-based IP Infringement, bad actors have evolved their modus operandi



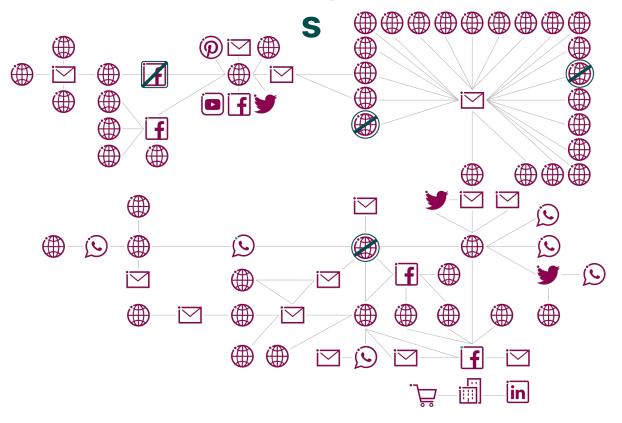


**Image** recognition Global investigation & test purchase **Team** China **Enforcement** 

team

# Corsearch protects brands and constants

**Analysi** 



14bn Items scraped







## DATA PROVIDES A BIG OPPORTUNITY TO DRIVE LEGISLATIVE CHANGE





**PLATFORMS ADOPTED A** 3 STRIKES PO4Vin infringing listings overall





## DATA INFORMS & INFLUENCES

The Washington Post

AMAZON VOWED TO CRACK DOWN ON CORONAVIRUS PROFITEERING. SOME SELLERS HAVE FIGURED OUT LOOPHOLES | THE WASHINGTON POST

### **Bloomberg**

GOOGLE SEARCH SHOWS SUSPECT SITES FOR DRUG, BABY TEETHER: STUDY | BLOOMBERG



GOOGLE ACCUSED OVER SCAM SITES IN SEARCH RESULTS | THE TIMES



UK AND US INCOPRO REPORTS SHOW BREADTH OF WILLFUL COUNTERFEIT PURCHASING | WTR

**ADWEEK** 

5 TIPS FOR PROTECTING BRANDS FROM PREYING COVID-19 COUNTERFEITERS | ADWEEK BUSINESS INSIDER

GOOGLE'S NEW TOOL TO REMOVE FAKE PRODUCTS FROM SEARCH RESULTS IS AN INEFFICIENT HEADACHE FOR USERS FLAGGING VIOLATIONS | BUSINESS INSIDER



MOST ONLINE COUNTERFEIT GOODS
MAY BE COMING FROM THE SAME 3
PERCENT OF SELLERS | CHEDDAR
NEWS



GOOGLE URGED TO CRACK DOWN ON FAKE MEDICINE SITES | P3PHARMACY

# Brands can control the NFT opportunity

Types of ownership Personal only Commercial use

Secondary use

No transfer of © or TM

License copyright? License

trademarks??
Do imposed restrictions s

apply?











SuperRare



## **J** TikTok

TikTok is the leading destination for short-form mobile video. Our mission is to inspire creativity and bring joy.

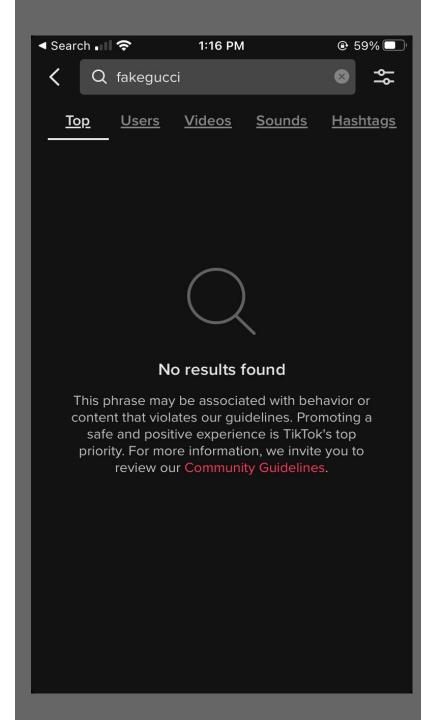
Mikaela Schiller, Senior Policy Analyst IARG

## Reducing Discoverability 01

We proactively block terms from search that promote the trade of counterfeit goods and redirect our users to our Community Guidelines.

## Machine Learning

Uploaded content goes through safety checks, during which technology scans text, audio, and visual signals.

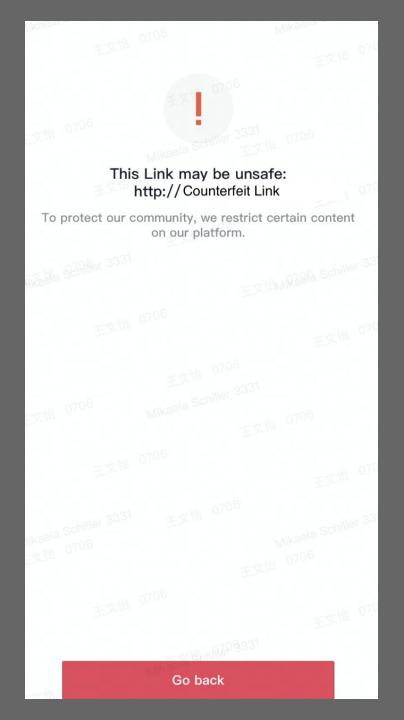


# Content Moderation 03

Our human moderators scan and review content for violations of our policies.

# URL Blocking 04

Any time we identify a website associated with selling counterfeit goods, we block this link.



## People 05

Our global safety teams are made up of experienced industry professionals whose backgrounds span across legal, intellectual property, law enforcement and more to assess the current policies for effectiveness and tailor them if we find they aren't capturing harmful behavior in an impactful way.

#### Report a video

If you see a video on TikTok that you believe violates our Community Guidelines, please report it to us.

To report a video in your TikTok app:

- 1. Go to the video you need to report
- 2. Press and hold on the video.
- 3. Select Report and follow the instructions provided

You can also use our online form to report content on TikTok.

## Content Reporting 06

Users can report the trade of counterfeit goods in-app or on our web-form. Rights holders are able to report content that violates or infringes copyright, trademark or other intellectual property rights.





## Intellectual Property Infringement

TikTok respects the intellectual property ("IP") rights of others.

TikTok's Terms of Service, Intellectual Property Policy, and Community Guidelines do not allow posting, sharing, or sending any content that violates or infringes upon someone else's copyright, trademark, or other intellectual property rights.

If you believe that your IP-protected work was posted without your authorization on TikTok's site or app, or otherwise hosted by TikTok, you may refer to the instructions in our in Intellectual Property Policy and submit an IP infringement report using any of the methods listed below.

#### Copyright infringement

• Fill out the Copyright Infringement Report form

#### Trademark infringement

• Fill out the Trademark Infringement Report form

Note that all information submitted in your report may be forwarded to the uploader of the content, to lumendatabase.org, or otherwise made public by TikTok or a third party in order to investigate your report.

## Challenges

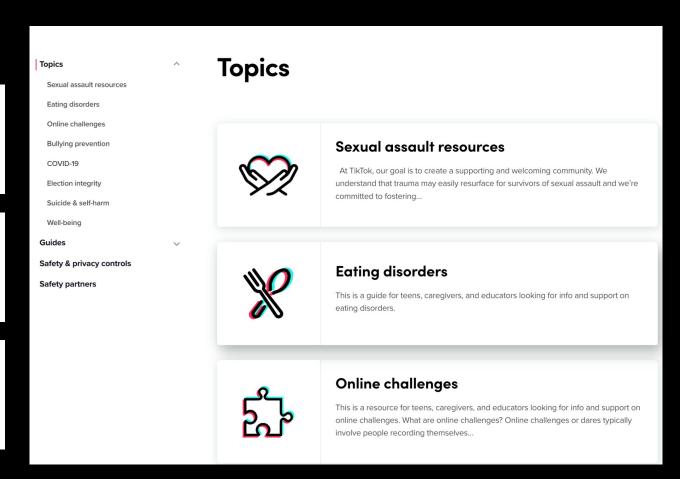
01	Policy Evasion	<ul> <li>Evolving signals &amp; coded language</li> <li>Less explicit advertisement</li> </ul>
02	Product Exploitation	<ul> <li>Comments</li> <li>Livestream</li> <li>Direct Message</li> <li>Links &amp; Off-platform redirection</li> </ul>
03	User Education	<ul> <li>Vague user notifications</li> <li>Lack of educational resources</li> </ul>

## **Opportunities**

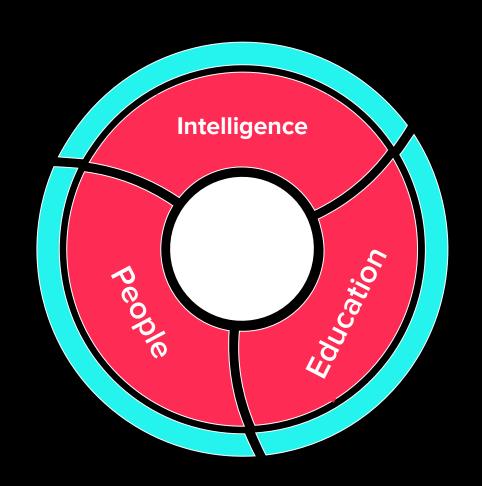
Community, People & Partners

**Policy & Proactive detection** 

**Transparency & Education** 



## **Tools, Tactics Resources & Features**





#### Kendra Ervin

Computer Crime and Intellectual Property Section

Department of
State
Office of
International IP
Enforcement
("IPE")

**Department of Justice** 

The White
House
Intellectual
Property
Enforcement
Coordinator
("IPEC")

DOJ's Law
Enforcement
Agencies:
FBI, ATF,
DEA, USMS,
BOP

93 U.S. Attorneys' Offices

260+ CHIP Prosecutors Criminal Division

Computer Crime & Intellectual Property Section (40 Prosecutors)

Other DOJ
Agencies
(e.g., Civil Division,
Antitrust Division,
National Security
Division)

Non-DOJ Federal Law Enforcement: (e.g., DHS (ICE-HSI, USSS, CBP), USPS, FDA)

Denotes Attorney Positions
Dedicated to Prosecuting IP &
Computer Crime Cases

#### DOJ CCIPS Resources

Search this site

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Documents and Reports

Cybercrime Symposium

Career Opportunities

Report Crime

Contact CCIPS

Arranging Speakers

#### COMPUTER CRIME AND INTELLECTUAL PROPERTY SECTION (CCIPS)



#### GENERAL INFORMATION COMPUTER CRIME AND INTELLECTUAL PROPERTY SECTION

#### LEADERSHIP

#### John Lynch

Chief, Computer Crime & Intellectual Property Section

#### CONTACT

Department of Justice Main Switchboard

(202) 514-2000

#### ABOUT THE COMPUTER CRIME & INTELLECTUAL PROPERTY SECTION

The Computer Crime and Intellectual Property Section (CCIPS) is responsible for implementing the Department's national strategies in combating computer and intellectual property crimes worldwide. CCIPS prevents, investigates, and prosecutes computer crimes by working with other government agencies, the private sector, academic institutions, and foreign counterparts. Section attorneys work to improve the domestic and international infrastructure-legal, technological, and operational-to pursue network criminals most effectively. The Section's enforcement responsibilities against intellectual property crimes are similarly multi-faceted. Intellectual Property (IP) has become one of the principal U.S. economic engines, and the nation is a target of choice for thieves of material protected by copyright, trademark, or tradesecret designation. In pursuing all these goals, CCIPS attorneys regularly run complex investigations, resolve unique legal and investigative issues raised by emerging computer and telecommunications technologies; litigate cases; provide litigation support to other prosecutors; train federal, state, and local law enforcement personnel; comment on and propose legislation; and initiate and participate in international efforts to combat computer and intellectual property crime.



#### llectual Property Section (CCIPS)



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#### REPORTING COMPUTER, INTERNET-RELATED, OR INTELLECTUAL PROPERTY CRIME

Resources

Internet-related crime, like any other crime, should be reported to appropriate law enforcement investigative authorities at the local, state, federal, or international levels, depending on the scope of the crime. Citizens who are aware of federal crimes should report them to local offices of federal law enforcement.

- Reporting computer hacking, fraud and other internet-related crime

- Reporting Intellectual Property Crime

#### REPORTING INTELLECTUAL PROPERTY CRIME

Type of Crime	Appropriate federal investigative law enforcement agencies  • FBI local office • U.S. Immigration and Customs Enforcement (ICE) • Internet Crime Complaint Center
Copyright piracy (e.g., software, movie, sound recordings)	
Trademark counterfeiting	FBI local office     U.S. Immigration and     Customs Enforcement (ICE)     Internet Crime Complaint     Center
Theft of trade secrets /Economic Espionage	FBI local office

· Reporting Intellectual Property Crime: A Guide for Victims of Copyright Infringement, Trademark Counterfeiting, and Trade Secret Theft (Second Edition) GENERAL INFORMATION COMPUTER CRIME AND INTELLECTUAL PROPERTY SECTION

#### LEADERSHIP

#### John Lynch

Chief, Computer Crime & Intellectual Property Section

#### CONTACT

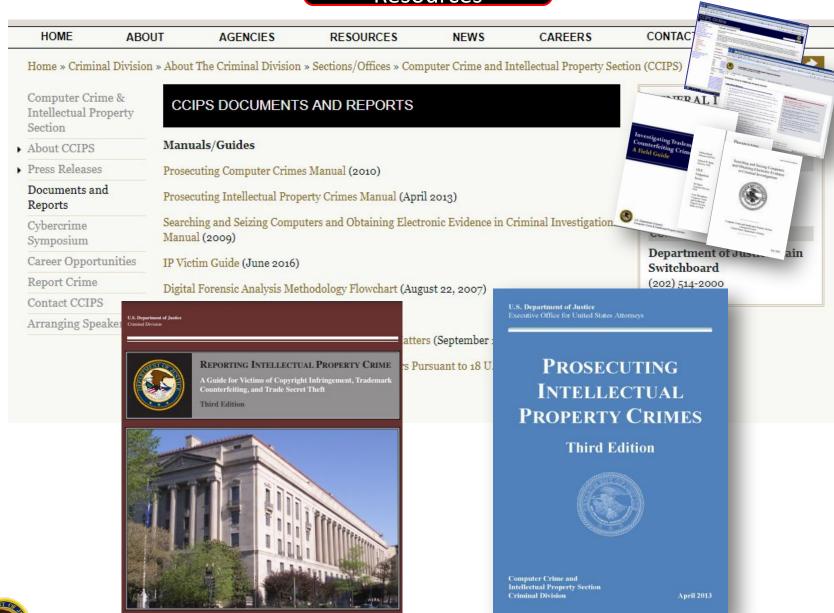
Department of Justice Main Switchboard

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#### DOJ CCIPS Resources



U.S. Department of Justice | Computer Crime and Intellectual Property Section | October 2018



#### **DOJ ICHIP Network**









- International Computer Hacking and Intellectual Property (ICHIP) attorney advisors: U.S. DOJ attorneys deployed overseas to provide training and expert assistance in enforcing intellectual property rights and combatting cybercrime.
- ICHIP@usdoj.gov

### **Summary, Closing and Q&A**

- (1) Companies and organizations (such as DOJ CCIPS) use a variety of technologies and strategies to address the online distribution of counterfeits impacting their customers or stakeholders.
- (2) As online counterfeiting evolves, there are big opportunities (e.g. data sharing) and challenges (e.g. new platforms/technologies such as blockchain and NFTs).
- (3) Brands and government agencies use an array of tools, tactics, resources and new features (on platforms) to improve online anticounterfeiting and brand protection efforts.

**QUESTIONS?** 

